

## Got a chatter problem?

Provide us the following info:

1. Your info
  - a. Name, phone number, email
  - b. Company Name and location
2. What is the exact problem?
3. What is your end goal?
4. Process Parameters
  - a. Type of tool and toolholder (Photo/drawing if possible)
  - b. # of teeth (flutes)
  - c. Material
  - d. Machine brand
  - e. Max RPM
  - f. Current RPM
  - g. Current Feed
  - h. Current DOC (axial and radial)
5. If you can hear the chatter or vibration, open Sound Recorder on your laptop:
  - a. Start-All Programs-Accessories-Entertainment-Sound Recorder
  - b. Press record and whistle, if there is a built in microphone you will see movement of the green line, as in picture.
    - i. If there is no built in microphone then you must use the microphone jack. Worst case, you can put headphones into the microphone jack and use them as a microphone.
  - c. Record the vibration sound (at least 1 second)
  - d. Save the .wav file



6. Email me the info and .wav file, [dilley@d3vibrations.com](mailto:dilley@d3vibrations.com)
7. We will try to contact you to discuss the project within 72 hours, please call ahead to discuss if this is urgent (248) 259-7808